

WORLDWIDE LIST OF CLAIM AGENTS Ocean Cargo

In the event of loss or damage which may give rise to a claim under your Open Cargo Policy of Insurance, Special Insurance Policy or Certificate of Insurance, immediate notice must be given to our Company or to one of our partner Claim Agents.

Our global network of partner Claim Agents can help with the documentation of your claim and can appoint a surveyor, if necessary. Such notice must be given to our Company or to the nearest Lloyd's Agent or the Correspondent of the American Institute of Marine Underwriters (AIMU). The Lloyd's Agency network can be found at www.lloydsagency.com and the AIMU network can be found at www.aimu.org.

Both networks offer the ability to locate detailed contact information for all Claim Agents and Global Correspondents available for your use. The Lloyds' Agent network can be found in the Directory - Locate a Lloyd's Agent. The American Institute of Marine Underwriters network can be found in Correspondents by searching "Global Correspondents". The sites allow users to locate a partner Claim Agent by country, city/state, etc. and by name. In addition to the above, you may contact an intact Insurance Ocean Marine Office listed in the contact us section of our website <https://www.intactspecialty.com/en/ocean-marine/connect-with-us.page?>

In case of loss or damage, a claim must be immediately filed in writing against the vessel or other carrier and a copy thereof, plus any reply thereto, must accompany any claim presented under your Ocean Cargo Policy of Insurance, Special Insurance Policy or Certificate of Insurance. In no circumstances give a clean receipt where goods are in doubtful condition except under written protest.

For complete Marine Insurance Claim reporting instructions please contact us or visit our website <https://www.intactspecialty.com/en/ocean-marine/connect-with-us.page?>